

Diversified Consultants Recognizes Interactive Data for Superior Service in Creating Massive ROI in the Recovery Process

Press Release
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Atlanta, GA – [Interactive Data LLC](#), (ID), the leading provider of right-party contact solutions for collections, healthcare, financial, debt-buying and cable industries has been recognized by Diversified Consultants for providing superior service in the recovery process. “The highest praise a company can receive is when they have a happy customer” said John Schaeffer, Managing Member at Interactive Data. “We deeply value our customers and work hard to demonstrate that every day. This honor is very validating”.

Mark Zehnder, President of Diversified Consultants said “Interactive Data has become a strategic part of our recovery process. Their combination of industry-best data and fantastic customer service has made a significant impact on our ROI”. Zehnder added, “The recovery process can be deeply affected by poor data quality and since utilizing ID Data into our strategy we have been impressed with the quantifiable results of newer data we have seen. I think that deserves recognition”.

Over the last few years Interactive Data has been increasing its footprint in the market through acquisition and innovation. In 2007, Interactive Data Acquired DirectoryNet, a contact accuracy company with a long history of providing leading edge solutions to the financial, healthcare, collections and debt buying communities. In 2008, anticipating the potential legal ramifications of states prohibiting the use of autodialers by creditors, Interactive Data launched a cell suppression product that identifies and suppresses cell phone numbers from caller lists.

“At the end of the day, our customers need to have confidence that the data they are using is accurate, secure and meets their specific needs” said Schaeffer. “We take meeting their needs very seriously”.

About Interactive Data, LLC

Interactive Data, LLC (ID) is the industry leader in locating and identifying individuals that are typically difficult to find. Based in Atlanta GA, ID offers a variety of search products, including Cell Suppression, Real Estate Listings, Death Index, and Bankruptcy listing searches, as well as Data Warehousing and cost-efficient unmask-pricing for Directory Assistance. Leveraging more than fifty years of collections industry experience, ID creates relevant, customer-focused searches that are both comprehensive and cost effective. Each of these products work seamlessly with IDs advanced online and batch products. Interactive Data applications serve the collections, healthcare, financial, debt-buying and cable industries as well as law enforcement, and government applications.

For more information, please visit www.id-info.com, or call toll free at (866) 584-2295 or direct at (678)584-5252.

About DCI Consultants

A leading provider of Risk Management Services, DCI can attribute its tremendous success to total focus on telecom clients. That focus and determination, born of a solid business model coupled with the values of a family owned and operated establishment make DCI uniquely qualified to meet its clients needs. From Pre-Charge off to Third Party Collections, DCI has the tools, skilled associates and experience to meet every Risk Management need.

DCI has seen significant growth through its investment in technology with their strategy and effort within a core group of vendors. In addition, DCI’s trademark as the nation’s only telecom specific collection agency has attracted the interest of some of the nation’s largest telecom clients.

DCI is the 2008 DCS Collection Agency of the Year, recognized by Dennis and Judy Hammond. As well, DCI received the Collection Technology.Net’s 2009 Excellence award and ranked as one of the top 7 agencies in the country.

For more information, please visit www.dcollect.com or call (904) 493-0723